



SMART WORKPLACE

powered by BanzAI™

Proactively resolve issues

Unify service delivery

AI-Powered service automation that simplifies work across the enterprise

Traditional IT teams are under pressure to meet rising expectations with systems that weren't built to keep up. Disconnected tools create disconnected employee experiences, while manual processes slow resolution. Meanwhile, ticket volumes continue to grow with limited visibility into the root causes of service failures, all while IT teams are already stretched thin.

Result:

A reactive service model that produces inconsistent user experiences, lost productivity, and rising costs.

What SmartWorkplace Delivers

SmartWorkplace, powered by BanzAI™ replaces fragmented, ticket-driven support with a unified, AI-driven service layer. Intelligent automation, workplace support, and service orchestration come together in one operating layer, reducing complexity, accelerating resolution, and giving employees an experience that actually works.

Outcomes That Improve Performance

Smarter support. Less overhead. Outcomes that compound.

Up to

55%

Cost Reduction

Eliminates the need for human intervention across L1-L3 support tiers.

Up to

75%

Faster Resolutions

Resolve issues faster with intelligent orchestration and AI-driven automation.

Up to

70%

Automation

Automate repetitive tasks and streamline workflows across IT, HR, Finance, Legal, Facilities, and Customer Service.

**11+
Days**

Lost Annually to
Tech Issues

2.2X

ROI

Reduced ticket volumes, faster resolutions, and pre-built automations accelerate time to value.

SmartWorkplace
powered by BANZAI

Built for the Modern Enterprise

Designed for distributed enterprise environments, SmartWorkplace helps organizations scale operations more efficiently while improving service quality and employee experience.

I need to order a monitor



Hands free, not hands off



Unified Employee Experience

IT, HR, and Finance in one interface. One place for every request, no siloed desks.



Generative, Conversational, and Agentic AI

Understands natural language, retains context, and executes actions. Not a chatbot.



End-to-End Automation

Detect, diagnose, resolve. Integrated with ServiceNow, Workday, SAP, and more.



Proactive Support

Catches issues before employees do. Auto-remediates before tickets get created.



Continuous Learning

Gets smarter with every interaction. ROI compounds at scale.



BANZAI

Banzai™ is the adaptive intelligence platform behind SmartWorkplace, enabling AI-driven automation, predictive insights, and real-time orchestration across workplace operations. Designed to move organizations beyond reactive support models, Banzai helps streamline service delivery, reduce manual effort, accelerate resolution, and proactively identify issues before they impact employees.

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Ready to Modernize Workplace Support?

Discover how SmartWorkplace can help your organization reduce complexity, improve employee experiences, and accelerate operational outcomes.

Book a SmartWorkplace demo today.



POMEROY