

Woodman's Runs on Uptime. Let's Keep It That Way.







Woodman's operates some of the highest-volume stores in the Midwest.
THAT SCALE IS A COMPETITIVE EDGE, AND LEAVES ZERO TOLERANCE FOR TECHNOLOGY LAG.

Sound familiar?

POS crashes during rush hour, an IT team stretched too thin, and emergency break-fix bills that blow your budget. It doesn't have to work this way.

CURRENT STATE/CHALLENGES

-  **Peak-Hour POS Downtime**
System lags disrupt checkout lanes when you can least afford it.
-  **IT Stretched Across 20 Stores**
One lean team can't handle daily fires and project rollouts at the same time.
-  **Unpredictable IT Spend**
Break-fix emergencies make budgeting a guessing game.
-  **SLA Uncertainty**
Best-effort dispatch leaves broken hardware sitting during peak hours.

THE POMEROY SOLUTION

-  **24/7 Proactive Monitoring**
We catch network and POS issues before your store managers do.
-  **On-Demand Capacity**
Service desk coverage and on-demand project staffing. No hiring required.
-  **Cost Predictability**
Convert erratic expenses into a fixed, budget-friendly baseline.
-  **Contractual On-Site Response**
Field techs mapped to every store location, with SLAs built around your hours, not ours.



What Changes with Pomeroy

Seamless support

Pomeroy backs your internal IT team with 24/7 network monitoring, rapid on-site field support, and on-demand capacity to keep your stores running and margins intact.

WHAT YOUR INTERNAL TEAM GAINS FROM DAY ONE



Continuous Uptime and POS Visibility

Our NOC-as-a-Service continuously monitors your network and POS environment to catch issues before they hit the checkout lane.



Flexible Capacity, Zero Overhead

We handle the daily volume so your team can focus on strategy. When projects hit, we bring the technical talent to get them done.



IT Spend You Can Plan Around

One fixed monthly fee covers managed services, service desk, and field support. Predictable pricing that benchmarks well against doing it in-house.



Guaranteed Field Coverage

No more best-effort field dispatch. Contractual on-site SLAs across every WI and IL location.



50K

POS devices
shipped annually



25K

Retail deployments
each year



75K

Locations
supported

Ready to see what this looks like for Woodman's?

Request a free IT Decision Index and walk away with three clear paths forward — each mapped to effort, cost, and business impact.

LEARN MORE

