

Managed Services

Simplifying IT complexity for a smarter, more resilient enterprise.



Market outlook

88% of top-performing companies seek expertise from managed services providers. (PWC)

73% of companies expect to increase their reliance on managed services for cloud applications and related tools. (SPG Global)

Successfully deploying managed services can lead to a **25-45%** reduction in IT costs and a **45-65%** increase in operational efficiency. (Mordor Intelligence)

By the numbers

40+ years delivering technology solutions

75K supported client locations

2M supported devices

100% coverage in North America

24x7x365 follow-the-sun continuous care

L1 – L4 support

4.8/5.0 CSAT rating

Empowering business through intelligent IT

Today's businesses face complex IT environments, rising security threats, and constant pressure to innovate. Managed Services solve these challenges by delivering expert support, proactive protection, and streamlined operations. With AI-powered automation, businesses gain smarter monitoring, faster problem resolution, and data-driven insights—unlocking greater efficiency, resilience, and growth.

Pomeroy's Managed Services cover every area of enterprise technology. We help you implement the latest tools to build a truly agile, modern technology ecosystem.

How we support business growth

Pomeroy supports organizations by offering technology services and solutions in four key areas:



Digital Workplace Services

Build modern workplaces supported by seamless technology.



Network Services

Reduce network complexity and streamline management.



Cybersecurity Services

Safeguard your enterprise with proactive, AI-driven protection, 24/7 threat monitoring, and expert incident response.



Cloud & Service Management

Enhance operational efficiency, accelerate processes, and support remote workforces.

Industries we support

We offer innovative solutions and services tailored to your industry, leveraging our vast experience to help you achieve your goals.



Retail

Streamline store operations and deliver a world-class customer experience.



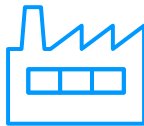
Financial Services

Safeguard financial data, ensure regulatory compliance, and improve customer service.



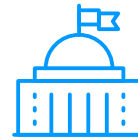
Healthcare

Protect patient records, ensure compliance, and empower healthcare professionals to enhance patient care.



Manufacturing

Optimize operations, improve efficiency, reduce costs, and drive innovation.



Government

Adapt to changing needs, support remote work, deploy new services, and improve productivity.

Benefits

Responsiveness

World-class 24x7/365 service desk and dispatch on-site experts.

Service availability

Human expertise and AI insight combine to monitor your environment for issues, drastically reducing downtime.

Efficiency

Our extensive experience, resources, and skills help us develop and implement strategies that promote your success.

Employee satisfaction

High availability, outstanding service, and adaptable support give your workforce the tools they can rely on.

Data insights

Enhanced business intelligence and performance metrics provide insights that help inform strategic decisions and deliver real impact.

Cost-effectiveness

Discover and maintain cost-efficiencies by leveraging our experienced technicians and cutting-edge tools.



Leverage Pomeroy's decades of experience to support your growth with the latest tools and technology. Contact us today to get started.