POMEROY

Digital Workplace Services

Enhancing employee experience through

Pomeroy's Digital Workplace Services address your business's unique

enhance productivity and collaboration by integrating advanced AI tools

to streamline workflows and communication. Our services modernize

legacy systems, enable remote work, and optimize IT operations,

Market Outlook

70% of employees say digital collaboration tools improve their productivity (McKinsey & Company)

Providing employees with supportive technology boosts engagement by **230%**

59% of hybrid workers cite poor digital experience as a cause of dissatisfaction. (Forrester)

By the numbers

40+ years delivering workplace solutions

75K supported client locations

2M supported devices

100% coverage in North America

24x7x365 follow the sun continuous care

L1 – L4 support

Seamless management We offer scalable support that integrates with your operations,

challenges with AI-enabled technology and expert support. We

Al-driven technology solutions

ensuring your team works efficiently and effectively.

providing assistance that helps:

- **Streamline operations** and enhance focus through efficient implementations and swift issue resolution.
- Reduce costs and save time with readily available, world-class support.
- Access reliable, cloud-based services anywhere, with expert configuration, integration, and maintenance of critical platforms.
- **Build trust** by providing employees access to friendly, expert service on any channel.
- **Boost productivity** by removing obstacles and preventing interruptions.
- **Increase employee satisfaction**, leading to greater customer satisfaction and loyalty.
- **Ensure maximum uptime** with SLA-supported managed services, mitigating costly downtime and reputational damage.

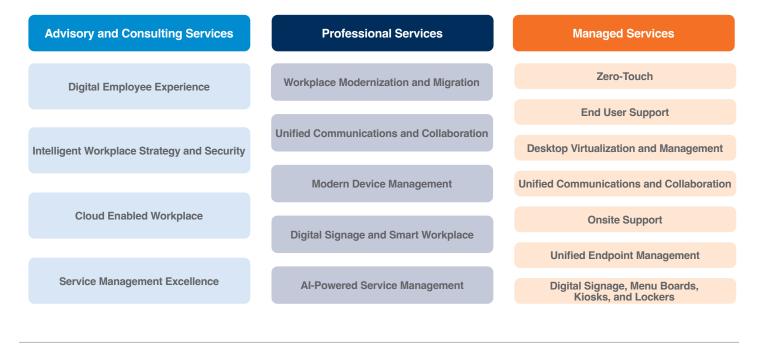
Recognized as a Market Leader in Workplace Services by ISG and Everest

Sources: ISG 2024 Future of Work Provider Lens and the Everest 2024 PEAK Matrix survey

Our approach

- Al-first: Our solutions learn and adapt to your organization's unique patterns with built-in intelligence.
- · Human-centered design: Solutions focus on AI employee experience, not IT departments.
- **Platform agnostic:** Integrates with Microsoft, Google, and other ecosystems, leveraging existing customer investments.
- Industry-specific vertical templates: Pre-built, tailored solutions for your industry cut implementation time by 35%.

Digital Workplace Services Portfolio



Strategic Partners





Leverage Pomeroy's decades of experience to keep your workforce connected and productive. Contact us today to get started.

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