

# AI-Enabled Employee Experience

By incorporating AI into employee experience, organizations are unlocking new levels of personalization, productivity, and purpose at work. Automating tasks, providing personalized support, and generating data-driven insights boost engagement and efficiency, creating space for collaboration and innovation, ultimately helping organizations achieve their goals faster.

56% of AI early adopters report surpassing their business goals, compared to just 28% of those planning to adopt AI. (MIT/Thought Spot)

AI employee experience (AI EX) means drawing on artificial intelligence to improve all areas of employment, from onboarding to exit interviews.

Good AI EX is:

 Personalized

 Predictive

 Practical

AI EX boosts employee:

 Wellbeing

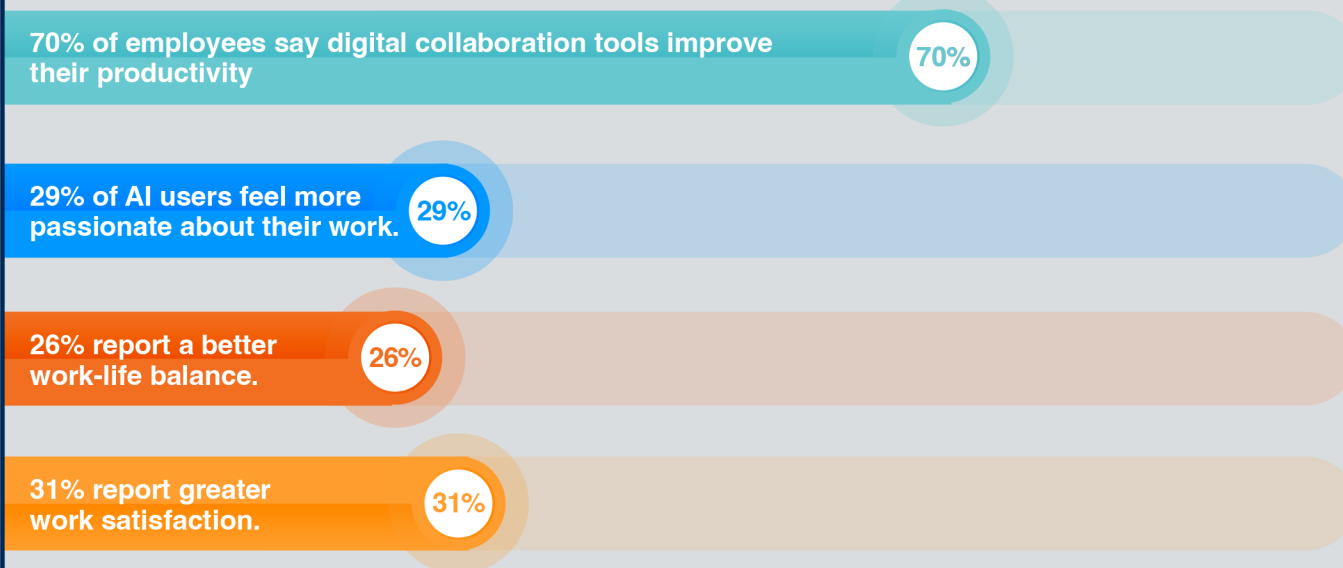
 Engagement

 Productivity

## Leveraging AI for EX:

 <div>Reduces turnover</div>	 <div>Provides data and insights for better decision making</div>	 <div>Improves trust and culture</div>
 <div>Offers custom learning paths</div>	 <div>Attracts quality talent</div>	 <div>Boosts employee engagement</div>

## By the numbers:





(McKinsey & Company)


## AI helps organizations:


 <div>Automate mundane tasks</div>	 <div>Streamline onboarding</div>	 <div>Personalize training</div>	 <div>Enhance support and Service Desk</div>	 <div>Deploy enterprise-wide search</div>
 <div>Collaborate seamlessly</div>	 <div>Incorporate chatbots and Virtual Assistants</div>	 <div>Analyze Sentiment</div>	 <div>Leverage predictive analytics</div>	 <div>Better manage talent</div>


## Pomeroy helps organizations improve EX through AI strategies











Personalization at scale	Intelligent and contextual automation	Data-driven automated support	Unified frictionless experience	Secure and ethical AI usage
Tailored learning programs that adapt to individual employee needs	Workplace technology that understands user and device context	Automated virtual agents that offer real-time fixes and escalate only when needed	Seamless integration across ITSM platforms, digital kiosks, collaboration tools, and other enterprise applications	Zero-trust access models that leverage adaptive authentication and threat detection without compromising user experience
Personalized resources based on user behavior and job roles	AI-enabled workflow automation to handle repetitive admin tasks "Zero-touch" support	An intelligent knowledge base that recommends articles based on user behavior AI-driven support that detects issues before users report them	Intelligent orchestration of insights from individual AI agents from diverse enterprise applications	Data privacy and transparency mechanisms to ensure that employees see what data is collected and how it is used

Choosing Pomeroy means partnering with an experienced ally committed to enhancing your employee experience through intelligent and responsible AI solutions.