

# Empowering business from the Edge to the Cloud



Technology solutions and services designed to help keep your workforce connected, secure, and operating smoothly.

## At-a-glance

**2,000+**

Pomeroy professionals, with 90% working in technical roles

**NPS +70**

**CSAT 4.8/5.0**

**70%**

of our clients staying engaged for more than 10 years

**2M**

Supported devices

**600k+**

Supported devices shipped annually

**50K**

Supported locations

**2.6M**

Resolutions/yr.

**Recognized Industry Leader**

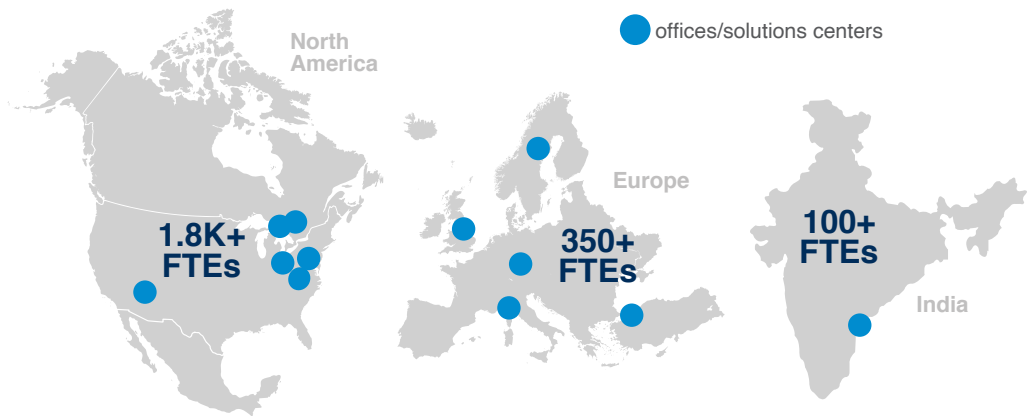
in Managed Workplace Services  
\*2024 ISG Provider Lens Report

At Pomeroy, we help our clients build and support the critical technology that powers their businesses. From endpoint devices and networks to applications in the Cloud, we manage the entire technology lifecycle.

Whether your workers are at the office, at a store or branch, at home, or on the go, we handle every assessment, every configuration, every installation, every service outcome, and every resource - letting you stay focused on your business.

## Geographic Footprint

Our 2000+ employees are spread across three continents, with an executive briefing center in New York, NY, solutions centers in; Hebron, KY and Greenville, SC, and a global services center in Chennai, India.



## Industry focused. Outcome driven.

Pomeroy provides tailored IT solutions across industries like retail, finance, healthcare, manufacturing, and government. We deliver customized technology strategies to address unique challenges and drive growth, helping you achieve your goals.

Pomeroy delivers comprehensive technology lifecycle solutions, professional and managed services, and technical talent to help clients enhance productivity, enable better collaboration, and deliver seamless customer experiences.

### Modern Lifecycle Solutions

- Procurement and Asset Tracking
- Integration and Configuration
- Deployments and Refreshes
- Advanced Exchange and Depot Repair
- Asset Disposition
- Full Lifecycle Reporting
- Warehousing and Logistics

### Professional Services

- Project Management
- Service Management Tool Integrations
- Zero Touch Runbook Automation
- Technology Implementations
- Field Technology Support
- Network Modernization
- Wireless Optimization
- Vulnerability Management Design & Planning

### Strategic Technical Staffing

- Specializing in technical role placements for Data Center and Digital Workplace services
- Short-term, long-term, temp-to-hire, direct-hire, rebadging staffing solutions

### Managed Services

#### Digital Workplace Services

- Service Desk
- On-site Support Level 2-3 (Dedicated and Dispatch)
- Digital Lockers
- Collaboration Services
- Conference Room Support
- Modern Device Management
- User Experience Management
- Digital Signage

#### Network Services

- Network Monitoring and Management
- Converged Network within a Device
- Broadband Management Services
- Enhanced Mobile Broadband (eMBB)/5G

#### Cloud & Service Management

- AI-Enabled Service Management
- Infrastructure and Cloud Monitoring/ Management
- Zero Trust Access Management
- Cloud Backup and Recovery
- Performance Management
- Internet of Things (IoT)

Collaborating with leading technology partners provides clients access to cutting-edge products and solutions.



TOSHIBA

